Management defines the Quality Policy as pursuing the goal of continuously improving its organization and the quality of its services, through regular updating of regolatory knownledge and technological innovation and the adaptation of structural and human resources, in order to meet customer needs and/or expectations and consequently improve our market imagine (see A 5.3) .

The focal points of the Quality Policy are

- Customer Satisfaction
- Employee Satisfaction
- Supplier Satisfaction
- Company Shareholders Satisfaction
- Environmental Satisfaction

To this end, Management ensures that the Quality Policy complies with the following:

- It is appropriate for the purposes of the organization it manages (ref. Qm Para.0.1: “Company Presentation”).
- Includes a commitment to meeting the requirements and continuosly improving the effectiveness of the company’s QMS, as defined in this manual with reference to the points of the EN 9100 Standard and IATF 16949 Chapter 6, 7, and 8, and NADCAP for Automated Peening.
- Requires that Quality objevtives be defined and periodically reviewed in light of the indicators estabilished as indicated in the following paragraphs of the QM: 5.4.1 “Quality Objectives” and 5.6 “Manegement Review” and Environmental Management Indices in accordance with AMD-1:2024.
- Is disseminated within the Organization both through documentation posted on noticeboards, including the results achieved periodically, and through Quality training for all personnel, with an assessment af their level of understanding of Paragraph 6.2.2 “Competence, Awareness-Trainig, and Education”.
- It is disclosed outside the Organization by uploading it to the company webside www.2effe.com
- It is periodically reviewed to ensure its continued suitability as defined in Section 5.6 “Management Review” below.
- The Organization annually analyzes the internal and external context in which it operates to identify risks and opportunities.
- It ensures the security of IT data by performing acess tests to company data agreed upon with Company Management.
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*valid for the entire corporate

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DATA	REV.	DESCRIZIONE DELLE MODIFICHE
24/02/2026	7	ALLINEAMENTO CON IL REMOTE SITE + REVISIONE GENERALE
17/01/2025	6	INTRODUZIONE DELLA VALUTAZIONE DEI KPI SULL'AMBIENTE
28/07/2023	5	INTRODUZIONE DEL RISCHIO SULLA DIVULGAZIONE DEI DATI
12/03/2018	4	INTRODUZIONE DELLA DIVULGAZIONE ALL'ESTERNO
19/06/2017	3	INTRODUZIONE EDIZIONI NUOVE DELLE NORME
22/09/2016	2	INTRODUZIONE NADCAP
05/12/2013	1	INTRODUZIONE DELLA NORMA ISO-TS 16949
06/09/2012	0	PRIMA EMISSIONE